

**From:** Mark Dance, Cabinet Member for Economic Development  
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**To:** Growth, Economic Development and Communities Cabinet  
Committee – 16 September 2014

**Subject:** Performance Dashboard

**Classification:** Unrestricted

**Summary:**

The Growth, Economic Development and Communities Performance Dashboard shows progress made against targets set for Key Performance Indicators.

**Recommendation(s):**

The Growth, Economic Development and Communities Cabinet Committee is asked to NOTE the report.

## **1. Introduction**

- 1.1. Part of the role of the Committee is to review the performance of services which the Committee has oversight.
- 1.2. Performance Dashboards are regularly reported to the Cabinet Committee throughout the year, and the current report includes data up to the end of June 2014.

## **2. Performance Dashboard**

- 2.1. The Growth, Economic Development and Communities Performance Dashboard is attached at Appendix 1.
- 2.2. The Dashboard provides a progress report on performance against target up to the end of June 2014 for the Key Performance Indicators (KPIs) included in this year's Strategic Priority Statement.
- 2.3. The Dashboard also includes a range of activity indicators which help give context to the Key Performance Indicators.
- 2.4. Key Performance Indicators are presented with RAG (Red/Amber/Green) alerts to show progress against targets. Details of how the alerts are generated are outlined in the Guidance Notes, included with the Dashboard in Appendix 1.

2.5. The Dashboard now includes for the first time user satisfaction measures for Libraries, Registration and Archives.

### **3. Recommendation(s):**

The Growth, Economic Development and Communities Cabinet Committee is asked to Note this report.

### **4. Background Documents**

The Council's Strategic Priority Statements

<http://www.kent.gov.uk/about-the-council/strategies-and-policies/corporate-policies/strategic-priority-statements>

### **5. Contact details**

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